

PAYMENT GUIDELINES

Dear Valued Members,

Please find below Payment Guidelines for your reference. We would like to remind you to maintain your payment account to current at all times to avoid any disruption in your membership usage.

In line with GST, with effect from 1st April 2015, all membership related fees such as membership fee (including monthly instalment), Annual Maintenance Fees, external membership enrolment fees, Member Rates reservation and other Reservation Related Fees (e.g. Guest Certificate Fee, Reservation Administration Fee etc.) as well as other miscellaneous fees shall be subjected to 6% GST.

BY CASH / CHEQUE / INTERBANK

- **Walk in** – Member Service Centre(s). Please insist for Official Receipt upon payment
- **Direct Bank In / Bank Transfer** –

RHB BANK	Acc Name : Sara Worldwide Vacations Berhad Acc No : 2-11212-5007221-4
PUBLIC Bank	Acc Name : Sara Worldwide Vacations Berhad Acc No : 3145414817

Important:

Indicate your name, membership number and payment description / invoice number on the cash/cheque deposit slip or online transaction slip and email/fax/mail the copy of the slip to our nearest member service centre. Proof of payment can also be sent through WhatsApp application to 017-8658007. Your effort is important to enable us to update your account promptly and accurately.

BY CREDIT CARD

- **Walk-in**
Member Service Centre(S). Please insist for Official Receipt upon payment.
- **Standing /Payment Instruction**
Fill in the Credit Card Standing/Payment Instruction Form, email / fax / mail to our nearest Member Service Centre(s) upon completion.
(Form can be obtained from our member service centre(s) or download from Club Asia International website)

WhatsApp and SMS : 017-8658007

Send your proof of payment (e.g. bank-in/deposit slip, payment transaction slip etc.) through WhatsApp application or notify us of your payment via SMS, to 017-8658007. Please indicate the following details:

- Member Name
- Membership Number
- Amount Paid
- Transaction Date
- Bank and Branch / Location Code

IMPORTANT

Proof of payment sent via WhatsApp application is accepted for verification of payment. However, **payment notification via SMS is not a proof of payment.** Therefore, we still need a copy of your payment transaction slip for verification of payment before we are able to update your payment record.

BY FPX IN MEMBER'S PORTAL

- Logon to Club Asia International website at www.clubasia.com.my
- Select "Members Login" and login to Member's Portal.
- Members may refer to "Help" in Member's Portal for guideline.
- **Online Receipt will be generated upon successful payments / transactions.**
- This facility is accessible by existing internet banking users of the following participating bankers:



E-Statements

Points Statement and Statement of Account will be sent by post to members **ONCE yearly** in January. Alternatively, an e-statement could be downloaded at your convenience in your Member's Portal account.

Should you require any assistance on your membership, please contact our nearest member service centre at:

HEAD OFFICE

Unit W22-01 & W22-02, Level 22, Gateway Kuching
No. 9, Jalan Bukit Mata
93100 Kuching, Sarawak.
Tel : (60) 82-238007
Fax : (60) 82-248007, (60) 82-424007
Email : kch_memberservice@saraworldwide.com.my

KUALA LUMPUR

Unit C2-06-06, Level 6
Block C2, Neo Damansara Residences
Jalan PJU 8/1, Bandar Damansara Perdana
47820 Petaling Jaya, Selangor
Tel : (60) 3-77317000
Fax : (60) 3-77333565
Email : kl_memberservice@saraworldwide.com.my

KOTA KINABALU (w.e.f. 3 July 2017)

8-1, 8th Floor, Suria Sabah Shopping Mall
1, Jalan Tun Fuad Stephens
88000 Kota Kinabalu, Sabah
Tel : (60) 88-366611
Fax : (60) 88-366612
Email : kk_memberservice@saraworldwide.com.my

MIRI

c/o Perbadanan Pembangunan Ekonomi Sarawak
Pejabat Wilayah Miri
Lot 2192 Saberka Commercial Centre
98000 Miri, Sarawak
Tel : (60) 85-653817
Fax : (60) 85-653819
Email : miri_memberservice@saraworldwide.com.my